



Support

Microsoft Windows XP Support

Call

0844 844
9644



In April 2014, after more than a decade of powering many of the world's computers, **Microsoft are ending their support of Windows XP and Office 2003** (read [here](#)). Windows XP has been a very successful operating system and practitioners and product developers will have to determine how they respond to this change.

Over the last few months IRIS has held discussions with many practices and it's clear the number of practices using these platforms has reduced markedly and most have plans in place to migrate to other platforms prior to Microsoft's April deadline.

Continuing to use unsupported platforms represents a significant risk to your IT infrastructure. It means a potentially more vulnerable IT environment as security patches will no longer be issued by Microsoft and your data could be an easier target for hackers and malware creators. They could target Windows XP platforms knowing that any system issue or vulnerability that is exploited will not be fixed.

At IRIS we are keen to ensure our customers continue to enjoy the benefits of the IRIS product portfolio in a safe environment. For this reason we felt it important to update you on our approach to Microsoft's announcement.

IRIS will:-

- Ensure our desktop accountancy and payroll products function in the Windows XP and Office 2003 environments in the **April 2014** releases and continue to support our products on these platforms until **October 2014**
- From **April 2014** we will no longer test products on the XP platform
- Beyond **October 2014** customers will be required to upgrade to a supported platform (Windows 7 or 8) if they discover a problem with the software

Upgrading your operating system presents significant benefits beyond keeping you supported. New features offer greater flexibility and increased efficiency with improved PC security and management. You'll also be able to take advantage of latest technology trends such as virtualization and have access to the latest internet browsers for your cloud applications.

We appreciate that some customers may face challenges in upgrading to a supported platform (Windows 7 or Windows 8). If this is the case there are other solutions in the IRIS portfolio that could be the answer. These include IRIS OpenHosting and our range of cloud applications.

IRIS OpenHosting delivers all the IRIS Accountancy Suite products, Microsoft Office, Microsoft Exchange for email and other desktop applications as a managed service over the internet. A cost-effective, secure & scalable solution for your IT management needs.

The range IRIS cloud based compliance solutions include:

- IRIS OpenTax the UKs first professional cloud based tax software allowing accountants to create personal, partnership and corporation tax returns
- IRIS OpenAudit the UKs first cloud based audit solution combining all the cost-savings and environmental benefits of a paperless audit solution with the convenience, accessibility and resilience of cloud technology
- IRIS OpenPayroll, cloud based UK RTI compliant payroll software that helps you process payroll quickly, securely, and automatically files your RTI submissions online
- IRIS OpenPayslips for delivering cloud based digital payslips enabling employees to access, and download their payslips via an online portal or their smartphones

With our commitment to customer satisfaction we felt it was important to outline our position regarding Windows XP and Office 2003. To discuss the IRIS response to the Microsoft announcement, please contact us at xpsupport@iris.co.uk.

